

2020/2021

Agency Site Manual

United Way of Northern Arizona

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Accessing e-CImpact

Requirements: All you need to access e-CImpact is a computer with an internet connection and current version of web browser (example: Internet Explorer, Firefox, Chrome, Safari)

Direct access to the agency site is: https://agency.e-cimpact.com/login.aspx?org=03010F

Please bookmark the address to easily access e-CImpact at your convenience. In the event you land on the generic agency login page that requests an Org Code, please enter **<u>03010F</u>**

Please note that your specific site may differ slightly from example images depending on which features your United Way is using or potential site updates.

Agency Login

Now that you have accessed the Agency site, it is time to login.

For New Organizations:

Currently, the default agency username is the email address of the agency's primary contact.

The first time you login, the password will be *pwd123*. Once logged in you will be automatically prompted to change your password.

For Others: *if you do not know or remember your username and password, please use the 'Forgot Your Password?" link on the login page or contact Heidi Hanson-Sobek.*

Step 1: Enter your username and password

Step 2: Click 'Sign In to our Secure Server' or use the enter key.

E IMPACT ^M	Sign-In Please sign in to your account. User Name	Step 1: Enter Username and Password
Community Impact Management	Password	
AGENCY SITE	Sign in to our Secure Server Forgot your password?	Step 2: Click 'Sign in to our Secure Server'
New to e-CImpact?	Don't have an account? Create an account to apply for available grants Click here to create a new Account	
Secured by Inawre	eabreeks	

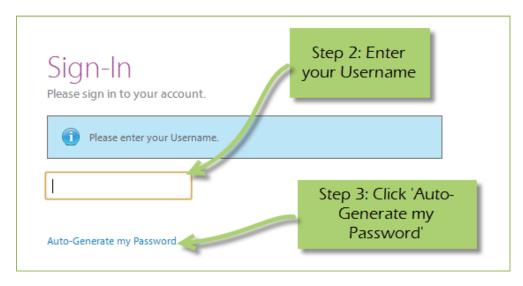
Forgot Password

Step 1: Click 'Forgot your password?' on the agency login page.

lease sign in to your account.	
User Name	Step 1: Click 'Forgot your Password?'
Password	
Sign in to our Secure Server	

Step 2: Enter your username





Step 4: Check your email, return to the login page and procede to login. If you do not see the email in your inbox, be sure to check the 'junk' folder. If the email is not in either, please contact Heidi Hanson-Sobek.

Registering a New Agency

Registration is required for all agency applications – one registration per agency – each agency may apply for more than one program.

Step 1: From the agency login page select 'Create new agency account'

e IMPACT	Please sign in to your account.	
Community Impact Management	Password	
AGENCY SITE	Sign in to our Secure Server Forgot your password?	
New to e-Clmpact?	Don't have an account? Create an account to apply for available grants	Step 1: Click her create a new account
	Click here to create a new Account	

Step 2: Please read all directions carefully, and then click 'Next' to continue with your registration process.

ase be ready to enter your agency's EIN, co lification test to determine your agency's el	
Step 2: Read all directions, then click 'Next'	Next ->
y Impact Management d by Seabrooks.	
Ji Y	ification test to determine your agency's e Step 2: Read all directions, then click 'Next'

Please enter all required information regarding your agency. Then proceed to the next page.

*EIN – the system will automatically validate your EIN, confirming you do <u>not</u> already have an e-CImpact account. The system will also automatically enter any information linked to the EIN entered.

Diagonal de la companya de la company	
Please enter your Agen bottom of the page to	cy information in the fields below, including the agency Primary Contact information then select 'Next' at the continue.
Agency Account Info	ormation
EIN: *	
Agency Name:*	
Website URL:	
Account Informatio	n
Description:	
	Limit up to 750 characters (0 used).
Mission Statement:	
	Limit up to 750 characters (0 used).
Address	
Address Type:*	Mañng v
Address Line 1:*	
Address Line 2:	
City:* State:*	Hawaii
Zip Code:*	
Email Address	
Email Address Type:* Email Address:*	Main
mail Address:*	
Phone Number	
Phone Number Type:*	Main
Phone Number:*	
Primary Contact Inf	ormation
Contact Type:*	Executive Director
First Name:*	
.ast Name:*	
lob Title:	
Preferred Login	
Characters Plans	rd to ensure that you have entered it correctly. Your Password must be between 6 and 15 anacter from 2 of the groups of alpha, numeric, or special characters. Your Password may
not contai	name and
Password	sword you
abcdefg	create less)
paşşwo 123456	bers)
abcdefgn (invalid, c	ontains only letters)
abc23 (invalid, less	Step 3: Enter
Preferred User Name:*	required
Password:*	information, then
Confirm Password:*	click 'Next'

Step 4: Select a grant application you would like to apply for, and then continue to the next page.



Step 5: Please answer all qualification questions, and proceed to the next page.

If your agency passes the initial qualification questions, you will then move on to confirm your registration. In the event your agency does <u>not</u> qualify, you will be provided information on who to contact should you have any questions.



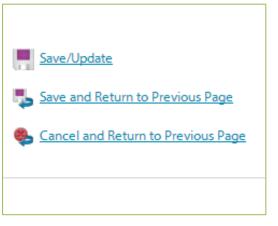
Step 6: Review all agency information entered, and then click 'Confirm Registration'

EIN:	567774568		
Agency Name:	123 Test Agency		
Additional Age	ency Account Information Summary		
Description:			
Accredited:	C Yes C No		
Mission Statement:			
Agency Inform	ation Summary		
Address:	123 Main Street City, Illinois 45654 (Mailing)		
Email Address:	info@email.com (Main)		
Phone Number:	(555) 666-3333 (Fax)		
Primary Conta	ct Information Summary	Step 6: Review your	
Contact Name:	me me (Executive Director)	agencies	
		information, then	-
Preferred Logi	n	'Complete	
Username:	123agency	Registration'	
Password:	ale		
Request Sumn	nary		
The Youth Phil	anthropy Project		
Project. The pur		nal partnership between The Con munity Foundatic hance the quality of the experience for participant	
		Complete Regis	stration ⇒

Once your registration is completed you will be able to print your confirmation page. You will also receive a confirmation email.

Common Navigation

The navigation links in e-CImpact are consistent throughout the site.



Save/Update: Refreshes the page while saving any changes made to your data.

Save and Return to Previous Page: Returns you to the page last visited while saving any changes made to your data.

Cancel and Return to Previous Page: Will return you to the previous page and will <u>NOT</u> save any changes made to your data.



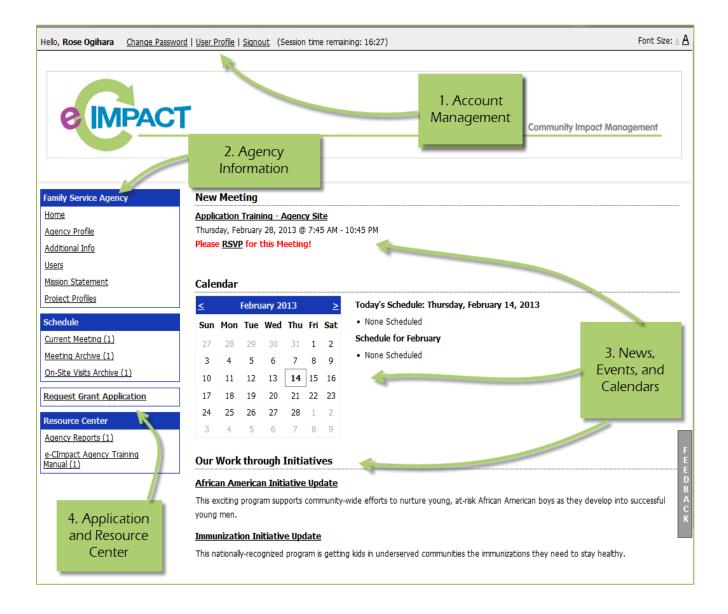
Changing the Font Size: Located in the upper right-hand corner of the agency site, click the large 'A' to increase the font size. Click the smaller 'A' to decrease the font size.

Fields marked with an * are required fields.

Agency Site Home Page

From the home page you will be able to access all parts of the agency site. There are four basic sections:

- 1. Account Management
- 2. Agency Information
- 3. News, Events, and Calendars
- 4. Applications and Resource Center



Account Management

Change Password | User Profile | Signout (Session time remaining: 17:44)

Change Password

Step 1: To change your password, select 'Change Password'

Step 2: Enter the old password

Step 3: Then enter the new password two times.

Password Rules:

- Must be between 6 and 15 characters.
- Must contain at least 1 character from 2 of the groups of alpha, numeric, or special characters.
- Characters <u>NOT</u> accepted are: ", % or any white-space.

User Profile

The User Profile area is where you are able to add, edit, or delete any of your information including: primary contact, basic information, email addresses, phone numbers, and mailing addresses. Users may also choose to be 'Included in all Emails'.

Primary Contact: There can only be one primary contact per agency. This can be set by selecting the check box 'Primary?'. The primary contact is automatically included in all emails and cannot be deactivated unless a new primary contact is selected.

Active: Make sure your account is 'Active'. Once a user is deactivated you will need to contact Heidi Hanson-Sobek to reactivate the user account.

Contacts		
i Fields marked	with an * are required fields.	
Type:*	 Primary? Include in all Emails? Active? Executive Director 	
Prefix: First Name:*	Alexis	
Middle Initial:		
Last Name:*	Johnson	
Suffix:		
Company:		
Job Title:		
Save/Update		
Save and Return	to Previous Page	
Sancel and Return	n to Previous Page	

Enter any necessary information, and then click 'Save/Update'.

Signout

Users should 'Signout' of e-CImpact to ensure the security of their data. Once signed out of e-CImpact, press the 'X' in the upper right hand corner of your browser to close the window.

Agency Information

The Agency Information section is where account information, contacts, statements (mission / vision / agency) and program information is housed. From this section you will be able to update your address(es), or contact information.



Agency Profile

The profile page is where all agency specific information is housed and can be updated. This includes the basic information – agency name, EIN, staff contact, primary contact, website, etc.

Agency Name:*	123 Test Agency	
EIN:	567774568	
	Format.'##########' or '#########	
Accreditation By:		
Website:		
Staff Liaison:		
Primary Contact:	Alexis Johnson 💌	
Description:		

Agency address(es), phone number(s) and email address(es)

You may also add, edit or delete, address, phone numbers and email addresses. Agencies are able to have multiple records for each section.

Туре	Address	Primary?	Active?	Actions
Mailing	123 Main Street, City, IL 45654, U.S.A.	Yes	Yes	Edit Delete
Add New Add	ress			
one Numbers				
Туре	Phone Number	Primary?	Active?	Actions
Fax	(555) 666-3333	Yes	Yes	Edit Delete
Add New Pho	ne Number			
ail Addresses				
Туре	Email Address	Primary?	Active?	Actions
Main	info@email.com	Yes	Yes	Edit Delete

Agency Contacts

Confidential?	

When adding a new record, or updating existing records, be sure to select 'Active' appropriately.

Primary?
Active?

'Primary' can only be selected for one record.

To view all agency contacts – click 'Contacts' from the agency information section on the homepage.

123 Test Agency
<u>Home</u>
Agency Profile
Additional Information
Contacts
Statements
Program Profiles

From this area you will be able to see anyone who is currently listed as a contact at your agency, as well as add, edit, deactivate or delete an agency contact.

Contacts									
Name		Contacts Type		Company	Primary?	Login	Actions		
Alexis Johnson	Exec	Click here to Add New contacts			Yes	Click here to 'Edit' existing contacts	Edit		

The agency contact profile page is similar to the user profile and contains the same information.

- Name and preference
- Email addresses
- Phone Numbers
- Addresses

<u>Request a Login:</u> Once a new contact has been created, you are able to request a login for this user.

Step 1: Click 'Request a Login'

Name	Contacts Type	Company	Primary?	Login	Actions
Alexis Johnson	Executive Director		Yes	123agency	Edit
Rose Ogihara	Grant Writer			Request a Login	Edit Delete
Add New		S	Step 1: Request a Login		

Step 2: Enter username and password.

*A contacts email address is commonly used as the username due to email addresses being unique.

Request a Login A	Account for Rose Ogihara
characters in lengt	and then retype the password to ensure that it has been entered correctly. Your new password must be between 6 and 15 h and contain at least 1 character from 2 of the groups of alpha, numeric, or special characters. Your Password may not ng characters: ", %, or any white-space.
 pa\$\$word (valid, e 1234567# (valid, e) 	contains letters and numbers) contains letters and numbers) contains letters and a special character) , contains only letters)
Contact Type:	Grant Writer
Contact Name:	Rose Ogihara
Username:*	
Password:*	no value
Confirm Password:*	no value
Save/Update	<u>bus Page</u>

Updating Program Information

Step 1: To edit a program, go to the program profiles area.

Step 2: Select 'Edit' next to the desired program.

Program Name	Primary Contact	Impact Area	Status	Actions
23 test program	Alexis Johnson		Active	Edit
These are customizable instruct nother program, please click th	ions) The list above displays all programs tha e link below.	at you have registered on e-CIn	npact. If you would	like to re gister
👻 Click Here to Register a New Pr	ogram	Step 2: S 'Edi	Select ť	

From here you will be able to update information needed.

Agency Email History

If enabled by your United Way, the agency email history feature will allow you to access any past emails sent through the e-CImpact system.

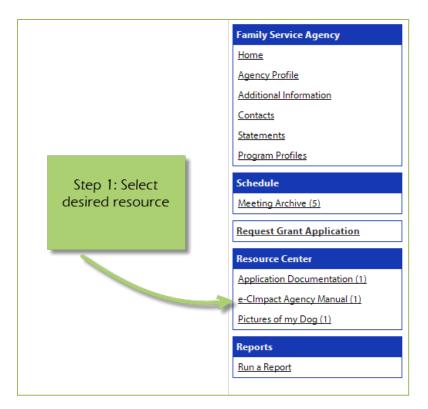
**TEST
<u>Home</u>
Agency Profile
<u>Contacts</u>
Program Profiles
Agency Email History

Resource Center

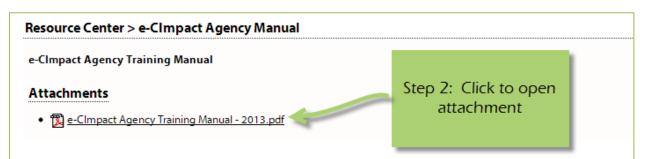
The agency resource center is where you will be able to find any documents you may need to reference from United Way of Northern Arizona. The resource center is located in the lower half of the left-hand navigation.

Accessing Resources

Step 1: Select desired resource item



Step 2: Click on the attachment link to open



The Basics of your Applications / Grant Process

Accessing Application / Grant Process

Step 1: Choose the application or grant process from the list located in the left hand navigation.



Form Status

This page works much like a check list. You are able to easily see how much of your application you have submitted.

Not Started	In Progress		Read	y To Submit		Submitted	\supset
Item (* indicates Required It	em)	Last Upda	ted	Status		Action	
Children's Home Foundatio	n			Not Starte	t		
Agency Information*				Not Started			
Alternative Education Pro				Not Starte	1 I	☑ Include?	
Program Information*	The top bar is the			Not Started			
Demo Logic Model Navigation	Application stat	tus.		Not Started			
Program Budget*	The Status column	is for		Not Started			
Program Demographics*	the individual fo	rms.	-	Not Started			
Copy of Program Logic Model				Not Started			

Not Started: When the application or form is in not started status, it means that no data has been entered yet.

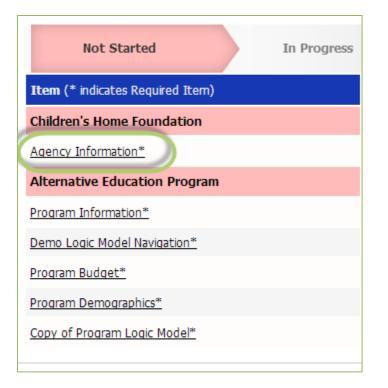
In Progress: If you form is set to in progress, then the form has been started, and saved. The form has not been marked completed. The top bar will remain at 'In Progress' until all forms are marked completed.

Ready to Submit: Once all forms are marked completed, your top bar should move to 'Ready to Submit'. At this stage you should review any information entered, then move on to submit your application.

Submitted: When an application is in submitted status, you will no longer be able to make changes to the information on the forms. If you submit, and find you need to make an edit, you should contact Heidi Hanson-Sobek.

Entering Information

To begin filling out your application click on the desired form:



Save Options

After entering information on your forms, you have multiple save options.



Save My Work / Save My Work and Return to Previous Page: These options are for when you need to save, or move on to something else, and are not finished entering information.

Save My Work and Mark as Completed: This option is for when you have entered and reviewed your information and are ready to turn it in.

Switching Forms

There are two ways to switch forms within an application:

First: When you are finished with one form, click on 'Save My Work and Return to Previous Page', and then select the next form.

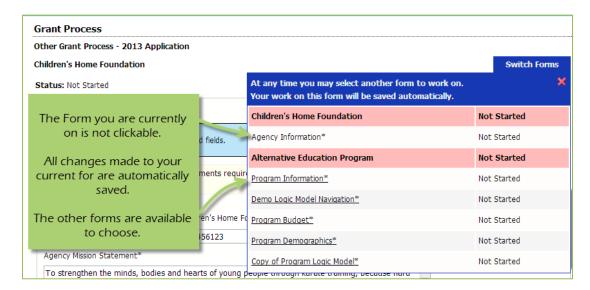


Second: You can use the 'Switch Forms' option, located in the upper right hand corner.

Step 1: Click 'Switch Forms' to view the list of available forms.

ther Grant Process - 2013 Application	Stop 1. Click	
hildren's Home Foundation	Step 1: Click here to see a list	Switch Forms
tatus: Not Started	of other forms available	
Agency Information		ſ
Fields marked with an * are required fields.		

Step 2: Click on the form you would like to move to.



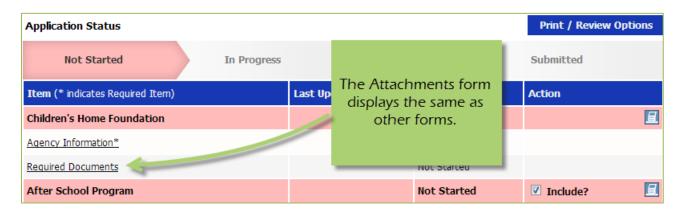
Attachments

Uploading Attachments

Excepted file types for uploading documents:

- Accepted file types: pdf, doc, docx, ppt, pptx, xls, xlsx, gif, jpg, jpeg, bmp, tif, rtf, and txt.
- Combined maximum file size is 8MB.

Step 1: Open Supporting Documents



Step 2: Once you have confirmed your document meets the upload requirements, click 'Choose File'.

Required Documents				
Description	File		Last Modified	Action
501c3* Please upload your current 501c3. Thank you	Choose File No file chosen	Click he	re to	
Save/Upload Attachment(s)		'Choose	e File'	
Seturn to Overview Page				

Step 3: Browse your computer, and select the desired document.

How to Associate Agencies to the Invest	9/2013 8:18 AM	Microsoft Word D Microsoft Word D Microsoft Word D Microsoft Word D Microsoft Word D	192 KB 151 KB 171 KB 112 KB 113 KB					
How to Associate Programs to a Progra 5/ How to Print Export – Agency Form Pact 5/	21/2013 11:00 AM 9/2013 8:18 AM	Microsoft Word D Microsoft Word D	171 KB 112 KB					
How to Print Export – Agency Form Pace 5/	9/2013 8:18 AM	Microsoft Word D	112 KB					
How to Print Export – Program Form Pac., 5/	9/2013 8:29 AM	Microsoft Word D	113 KB					
Select your file, then click on 'open'								
me: How to Associate Programs to a Program Form S	Set	All Files Open	▼ Cancel					

Step 4: 'Save/Upload Attachment(s)'

Required Documents								
Description		File		Last Modified	Action			
501c3* Please upload your current 501c3. Thank you	Choose File	Click here to 'Save/Upload						
Save/Upload Attachment(s)		Attachment'						
Seturn to Overview Page			·					

Viewing Attachments

Step 1: Click on the document name to download and open it.

		File	Last Modified	Action
^{501c3} Click on documen ^o lease to 'View' it	t ank you	e-CImpact Agency Training Manual - 2013.pdf	Deja Vu 5/28/2013 2:44 PM	<u>Delete</u>
<u>Sa</u> r				

Deleting Attachments

In the event the wrong document was uploaded you may need to delete your attachment.

Step 1: Open documents form

Application Status				Print / Review	Options
Not Started	In Progress			Submitted	
Item (* indicates Required Item)		Last Up	The Attachments form displays the same as	Action	
Children's Home Foundation		1	other forms.		
Agency Information*					
Required Documents			NUC Started		
After School Program			Not Started	✓ Include?	E

Step 2: Select 'Delete' next to the desired document

Description	F		Last Modified	Action
01c3* lease upload your current 501c3. Thank you	🔀 e-CImpact Agency Train	Click here to 'Delete' your attachement	Deja Vu 5/28/2013 2:44 PM	Delete
Save/Upload Attachment(s)				

Step 3: Confirm you would like to delete this attachment

The page at https://agency.e-cimpact.com says:	×
Are you sure you want to delete this attachment?	
OK Car	ncel

You are now able to upload the correct attachment.

Submitting Application

Mark Forms 'Complete / Ready to Submit'

In order to submit your application, you must mark ALL forms 'Completed / Ready to Submit'

Step 1: Open form

Application Status			Print / Review Options	
Not Started	In Progress	Ready To Submit	Submitted	
Item (* indicates Required Item)	L Open desired	Status	Action	
Children's Home Foundation	5 form	In Progress	a	
Agency Information*	D 5/22/2013 2:56 РМ (CST)	In Progress		
Required Documents	Deja Vu 5/22/2013 1:55 PM (CST)	Completed / Ready To Submit		
After School Program	5/22/2013 2:08 PM (CST)	Completed / Ready to Submit	Include?	

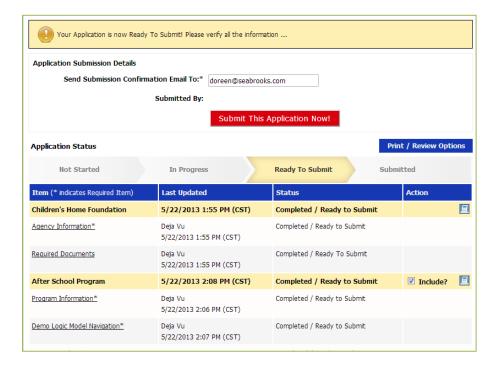
Step 2: Review information, then 'Save My Work and Mark as Completed'



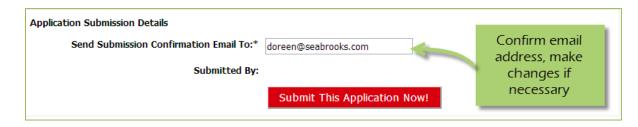
Complete these steps for each form until you have completed the entire application.

Submit!

Once all forms are 'Completed / Ready to Submit', the 'submit this application now' option will appear at the top of the page. Your application may have other submission questions added.



Step 1: Confirm the email address to send the confirmation message.



Step 2: Select 'Submit This Application Now!'

Application Submission Details	
Send Submission Confirmation Email To:* doreen@seabrooks.com	Select ' Submit This
Submitted By:	Application Now!'
Submit This Applicatio	n Now!

Now that you have successfully submitted your application, you will see everything is now in submitted status.

irant Process			
ther Grant Process - 2013 Applicatio	n		
hildren's Home Foundation			
his is the Description - and this displays o	n the Agency Site in the Investme	ent Process!!	
Thank you application will be	review indicate funding to be	9	
Application Submission Details			
Send Submission Confirm	ation Email To:* doreen@seabr	ooks.com	
	Submitted By: Deja Vu on 5/2	22/2013 at 3:02 PM (CST)	
Application Status			Print / Review Option
Not Started	In Progress	Ready To Submit	Submitted
Item (* indicates Required Item)	Last Updated	Status	Action
Children's Home Foundation	5/22/2013 3:02 P	M (CST) Submittee	d [
Agency Information*	Deja Vu 5/22/2013 3:02 PM	Submitted (CST)	
Required Documents	Deja Vu 5/22/2013 1:55 PM	Submitted (CST)	
After School Program	5/22/2013 3:02 P	M (CST) Submittee	d 🗹 Include?
Program Information*	Deja Vu 5/22/2013 3:02 PM	Submitted (CST)	
Demo Logic Model Navigation*	Deja Vu	Submitted	

Please note: Once an application is in submitted status you will be able to view the information entered. You will not be able to make any changes to the information.

Printing Options

There are different levels you may print:

- The Entire Application This will print or export all forms within this application.
- Agency Packet This will print all forms that are agency specific.
- Program Packet– This will print all forms that are program specific.
- Individual Form This will print the individual form.

The Entire Application

Step 1: Open the application by clicking on it in the left-hand navigation.



Step 2: Click on 'Print/Review Options' box in the upper right-hand corner of the application

	Grant Process				
	Other Grant Process - 2013 Application				
	Children's Home Foundation				
	This is the Description - and this displa	ys on the A	Click here to expand the Print / Export	Issi	
	This area allows	for h			
	Application Status			View Printable	Version of this Entire Application
	Not Started	Ir	n Progress	Ready To Submit	Submitted
main page.	Thom /* indicator Doguirod Thom)		Lact Hodatod	Statue	Action

Step 3: Select the option you would like to use, continue on to print.

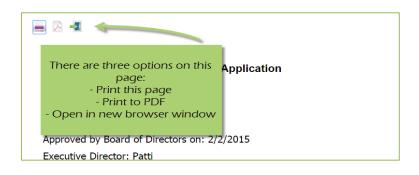
There are three options on this page: - Print this page - Print to PDF - Open in new browser window	Application
Approved by Board of Directors on: 2/2/ Executive Director: Patti	/2015

Agency Packet

Step 1: From the application main page, click on the 'Print' icon, in the agency section of the list grid under the action column.

Application Status				Print / Review Options	
Not Started	Click here to open the	orint	To Submit	Submitted	
Item (* indicates Required Iter	preview window			Access	
Children's Home Foundatio		arted		_	
Agency Information*			arted		
Required Documents	Deja Vu	Comp	eleted / Ready To Submit		
After School Program		Not S	itarted	🗹 Include?	
Program Information*		Not St	tarted		

Step 2: Select the 'Print' option you would like to use, continue on to print.



Program Packet

Step 1: From the application main page, click the 'print' icon next to the desired program you would like to print. Then choose which print option to use.

Item (* indicates Required Item)	Last Updated	Status	Action
Children's Home Foundation		Not Started	
Agency Information*		Not Started	
Required Documents	Deja Vu	Completed / Ready To Submit	
After School Program		Not Started	🗹 Include? 📃 📃
Program Information*	Program Packets are	Not Started	
Demo Logic Model Navigation*	specific to each program	ur Started	
Program Budget*	listed	Not Started	
Program Demographics*	Click the print icon to see	Not Started	
Copy of Program Logic Model*	Print / Export options for	Not Started	
Alternative Education Program	the Program Packets	Not Started	🗹 Include?
Program Information*		Notsarted	
Demo Logic Model Navigation*		Not Started	

Individual Forms

Step 1: From the application main page, open the form you would like to print.

Applicatio	on Status						Print / Review Op	otions
	Not Started	In Progress	R	Ready To Subm		Submitted		
Item (* indicates Required Item) Children's Home Foundation		Last Updated	Click	Click here to			Action	
			open form					
Agency Inf	ormation*		-					
Required Documents		Deja Vu	_	Completed / Re	ady To Submit			
After Scho	ool Program			Not Started			Include?	-
Program In	formation*			Not Started				

Step 2: In the lower right-hand corner of your form are the option for printing.



Questions and Answers

Your site may have the "Questions and Answers" feature enabled. This enables you to receive and answer specific questions from volunteers during the review process.

There are two ways to access 'Questions and Answers'.

In the Application – a new tab will be added to the application if a volunteer has a question regarding that specific application.

2010-20	012 Annua	l Application - 1) Request for Funding		
Children	's Home Fo	oundation		
Applik	cation	Funding: Funded programs will receive a final year of fundin satisfactory program performance. Process: Applications will leadership of the Community Impact Division or United Way funds will be distributed. Questions and Answers (1)	tab will only display if there	unity Fund and volunteers. The tion on how
Appli	volunte Thank		/ submitted. It will be reviewed b	by a committee of community

In the left-hand Navigation, at the bottom of the investment/application list – All questions and answers will be listed.

Request Grant Application	
Community Grants	
2008-10 United Way RFP	
Initial Application	
2010-2012 Annual Application	
1) Request for Funding	
2) Mid-Year Reporting	Click here to see
2012 - 2014	ALL questions and
1) Letter of Intent	answers
2012 Focus Area Grants	
1) Application	
Grant Process	
Other Grant Process	
2013 Application	
Questions and Answers	

Responding to a Question – In the Application

Step 1: Open the application



Step 2: Go to 'Questions and Answers' tab

Application	Questions and Answers (1)	Go to 'Questions and Answers' tab	

Steps 3: Select 'Answer' for desired question



Step 4: Enter your answer to the question, then 'Save and Return to Previous Page'



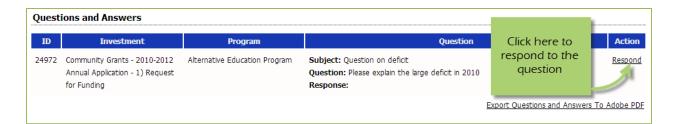
Once the answer is saved, it is approved by your Heidi Hanson-Sobek, and then displays to the volunteers reviewing your application.

Responding to a Question – From the overall 'Questions and Answers' list

Step 1: Click on 'Questions and Answers' in the left-hand navigation



Step 2: Click 'Respond' next to desired question



Step 3: Enter your answer to the question, then 'Save and Return to Previous Page'



Print / Export - Questions and Answers

Currently this can only be done through the overall 'Questions and Answers' area

Questions and Answers						
ID	Investment	Program		Click here to	Question	Action
24972	Community Grants - 2010-2012 Annual Application - 1) Request for Funding	Alternative Education Program	Subjec Questi Respoi		eficit in 2010	<u>Respond</u>
					Export Questions and Answe	rs To Adobe PD